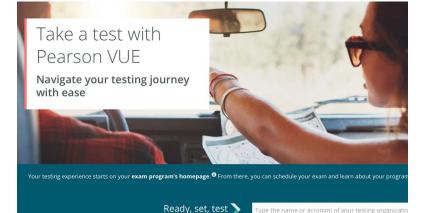
## **MISSOURI INSURANCE PRODUCERS: ONLINE EXAMINATIONS**

## **PROBLEM STATEMENT**

Due to the COVID-19 pandemic, insurance testing sites in Missouri were closed or had limited seating and some applicants did not want to potentially expose themselves to COVID-19 by going to an on-site testing facility. This left potential producers (insurance agents) unable to take the necessary exams to become licensed Missouri resident insurance producers.

## ACTION

The Missouri Department of Commerce and Insurance, in partnership with Pearson VUE, worked to begin offering online proctored insurance producer examinations to solve these issues. The Licensing and Purchasing teams worked to ensure that the system would accommodate both regulatory and contractual requirements. Testing using online proctored producer examinations began on November 17, 2020. While on-site testing facilities will remain an important option for candidates, the online testing program expands the choices to accommodate the testing needs of any potential Missouri licensee in a safe and convenient setting, one's home or office.



RESULTS

5,000+

OVER 5,000 APPLICANTS to date have used the online testing program for their Missouri insurance producer license examination.

