

OA Document Solutions

...from Show Me Challenge Idea to new enterprise solution

Problem Statement

Agencies need options to digitize historical documents and incoming mail streams. Without an enterprise scanning solution, agencies would have to procure their own equipment, train team members and maintain equipment creating inefficiencies across state government.

Actions

- Created cross-divisional team with members from ITSD and General Services to participate in the Show Me Challenge competition
- Created project team to implement solution
- Completed a cost analysis
- Purchased and installed scanners
- Completed pilot program

Outcomes

- New OA service now available to all agencies to digitize incoming mail and documents
- Provide agencies with organization and storage of digital documents for easy retrieval
- Affordable document services for agencies without the hassle of installing and maintaining equipment and training team members



For more information, contact,
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Show Me Challenge Team

Scanners now operational at State Printing Center