

## OUR PROBLEM

The burden is on Missouri citizens to know of and understand regulations. So, how can we simultaneously streamline internal processes and better serve citizens?

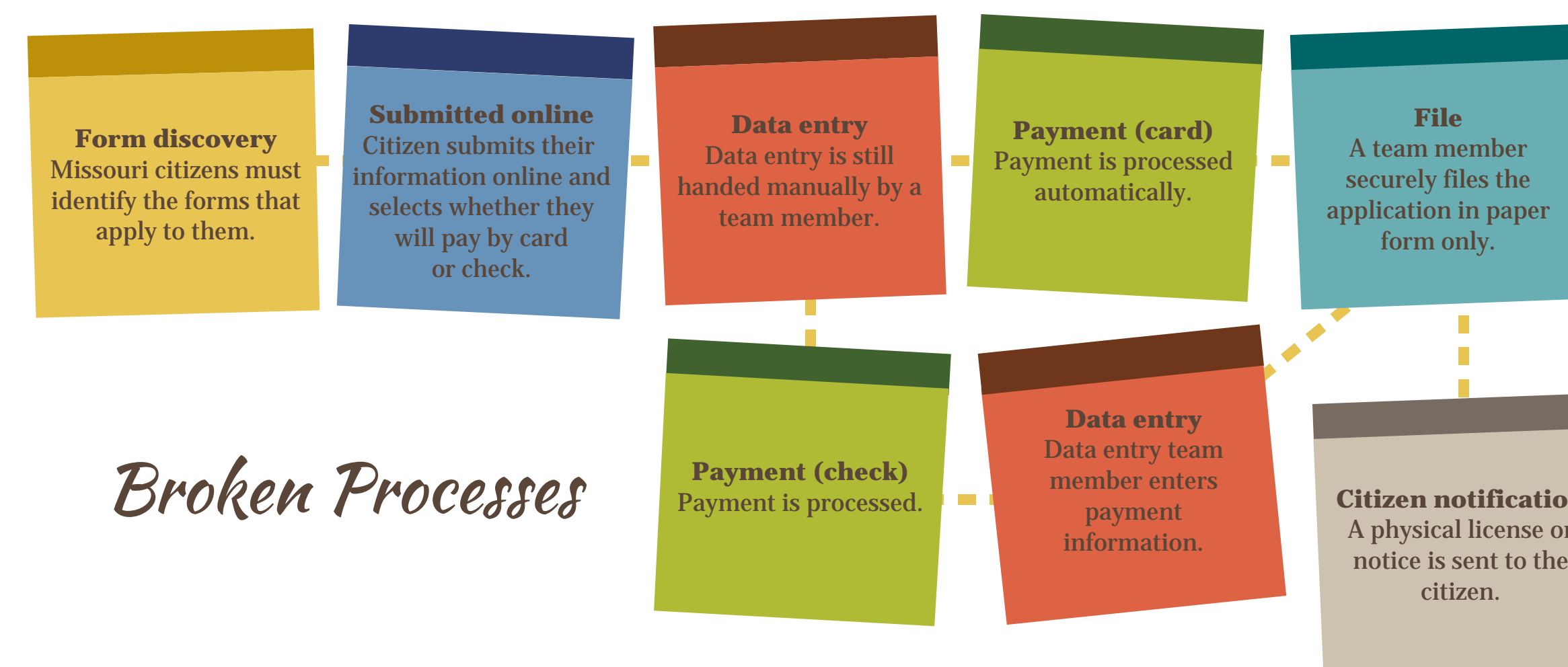
## OUR ACTION

The application will ask citizens to complete a list of prompts to identify forms they need. Our application will also auto-populate information and allow them to submit online.

## OUR DATA

Citizens across the U.S. spend an estimated 11 billion hours filling out government forms, costing them \$117 billion annually, according to the U.S. Office of Information and Regulatory Affairs. In Missouri, we estimate our citizens spend more than 3,500 hours, valued at more than \$81,000 annually, on forms in our Animal Health Division alone.

## OUR ANALYSIS



## OUR OUTCOMES

Team Ag is working with ITSD to build the AgStop website application. We are currently 90% through Phase I of the multi-phase project.

Desired Outcomes:

- 1) Centralized citizen portal
- 2) Self-service applications
- 3) Streamlined payments
- 4) Paperwork reduction
- 5) Citizen profiles

