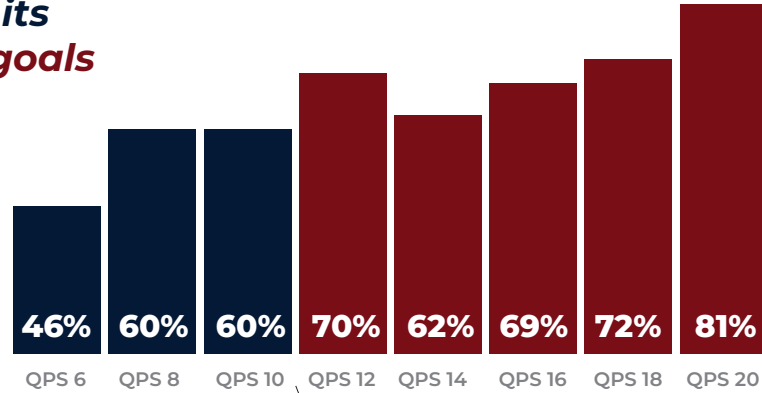


DPS QPS Survey Highlights

The Missouri Department of Public Safety (DPS) used QPS data to gauge team members' understanding and engagement with DPS's mission and vision.

“The organization translates its vision into specific strategic goals and milestones.”

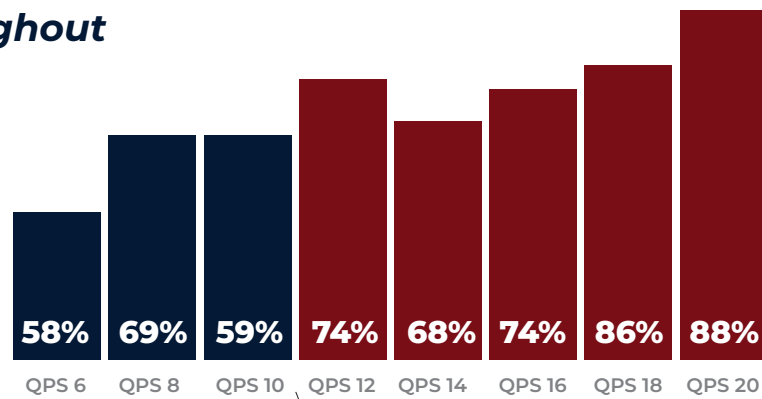
Bi-annual town halls are held to discuss strategic initiatives, important program information, and participate in team-building activities.



Bi-annual Town Halls Begin

“The organization’s vision is clearly communicated throughout the organization.”

Since these meetings, the agreement rate for QPS questions related to direction and vision have risen dramatically.



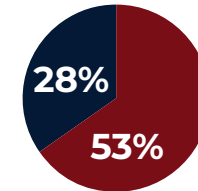
Bi-annual Town Halls Begin



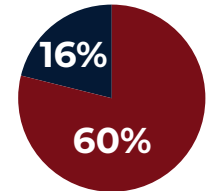
Vision and Belonging

The department also used QPS data to implement a quarterly newsletter and annual team-building summit to provide important information, training, and recognize accomplishments.

“Employees’ day-to-day behaviors are guided by the organization’s vision and strategy.”

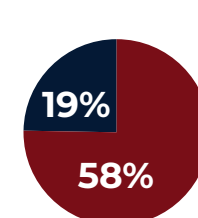


QPS 18

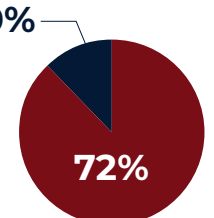


QPS 20

“The organization has a vision for the future that is both easy to understand and meaningful to employees.”

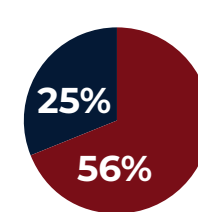


QPS 18

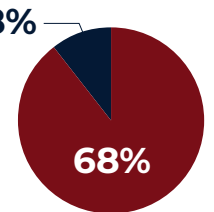


QPS 20

“I feel as if I belong at this organization.”



QPS 18



QPS 20

■ % Agree ■ % Disagree