

# TEMPORARY INSURANCE PRODUCER LICENSE

## PROBLEM STATEMENT

Due to the COVID-19 pandemic, insurance testing sites in Missouri were closed. This left potential producers (insurance agents) unable to take the necessary exams to become licensed Missouri resident insurance producers.



## ACTION

The Missouri Department of Commerce and Insurance had to streamline processes, create special payment instructions and a dedicated email account to quickly review and approve applications electronically. The department team worked both in the office and remotely to ensure everything went smoothly for applicants. Through Executive Order 20-09 the initial exam requirement was temporarily waived for citizens obtaining a Missouri resident insurance producer license. Upon proof of passing the exam the temporary license is transitioned to a traditional 2-year license.



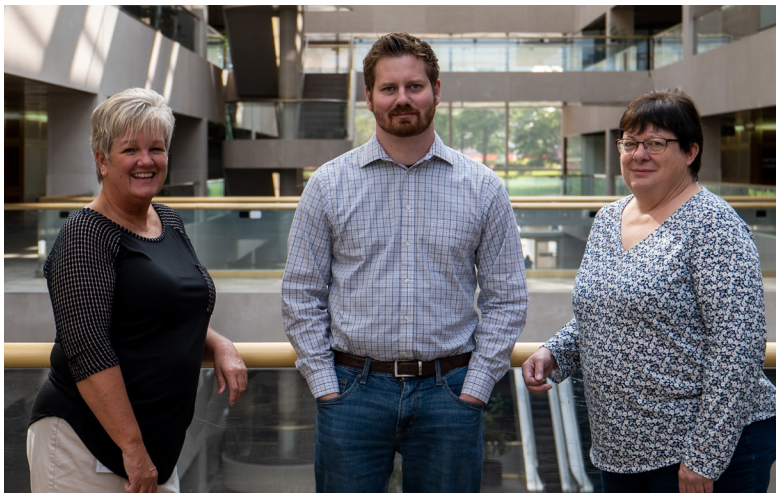
## RESULTS

**496** TEMPORARY  
LICENSES

Issued between April 13, 2020 and June 15, 2020 thanks to the efforts of DCI's Accounting and Fiscal Management, Investigations, and Licensing.

**150+** PRODUCER  
LICENSES

To date, over 150 temporary licenses have been transitioned to traditional 2-year Missouri resident producer licenses.



Jodi Lehman - Kyle Lootens - Brenda Otto

