

5 WHYS

IDENTIFY THE ROOT CAUSE OF A PROBLEM

What is the problem?

1. Why did this happen?

2. Why did this happen?

3. Why did this happen?

4. Why did this happen?

5. Why did this happen?

Possible solutions & countermeasures

**Continue if needed:*

Why?

Why?

ROOT
CAUSE?
NO

ROOT
CAUSE?
NO

ROOT
CAUSE?
NO

ROOT
CAUSE?
NO

ROOT
CAUSE?
NO