

## Cindy Dixon Bio

Cindy Dixon is the State Operational Excellence Director and the Director of the Division of General Services within the State of Missouri's Office of Administration.

In her capacity as the State Operational Excellence Director, Dixon coordinates efforts in collaboration with Department Operational Excellence Leaders to deliver impact by empowering team members with the skills and capabilities to improve performance.

As the Director of the Division of General Services, she oversees numerous central support programs including State Fleet Management, State Risk Management, State Printing, Central Mail Services, State Recycling Program, Surplus Property and the Missouri State Employee's Charitable Campaign.

Cindy has served the State of Missouri for over twenty-nine years. Previously, she served as Assistant Division Director for the Division of General Services as well as the State Fleet Manager.

Cindy served ten years on the Executive Board of the National Conference of State Fleet Managers (NCSFA), a professional association of state and public university fleet managers. She concluded her service as the NCSFA Past President in 2018. In 2017, she was honored with NCSFA Distinguished Member Award.

Cindy received her B.S. in Business Administration from Lincoln University and a Master's in Public Administration from the University of Missouri – Columbia.

Cindy is also a three time recipient of the Governor's Award for Quality and Productivity for various improvement projects in Risk Management and Fleet Management.