

ANALYZE

1. Confusion from institutions regarding what to submit
2. Confusion by board members on factors to consider in decision-making
3. Variance in review and approval timeframe

Process Map based on Administrative Rule:

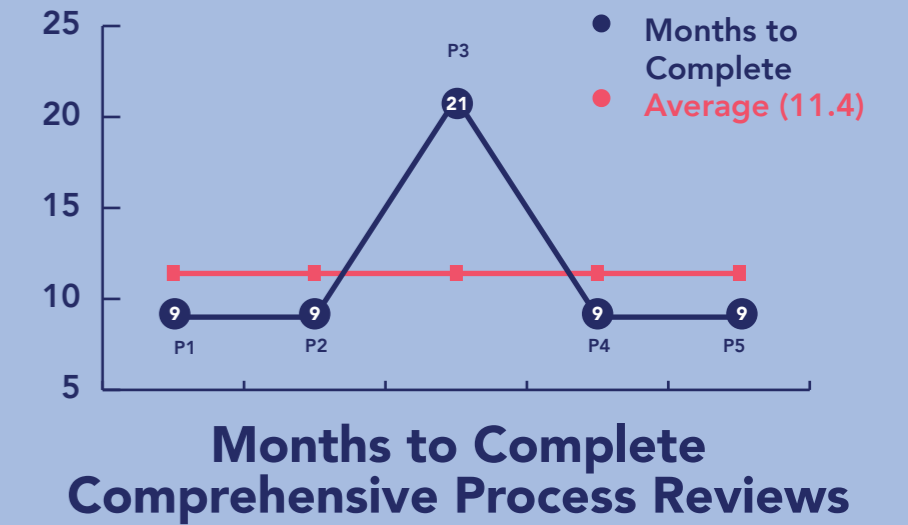


SCOPE

- Analyze regulations on comprehensive academic review
- Improve process from submission to approval



BASELINE DATA



PROBLEM STATEMENT

The comprehensive academic program review process takes 9 - 21 months to complete. It is confusing to higher education institutions, department staff, and the Coordinating Board for Higher Education, leading to additional delays in submitting appropriate documentation, completing reviews, and final decision-making.

HIGHER EDUCATION COMPREHENSIVE ACADEMIC REVIEW PROCESS

OUTCOMES

1. Reduce process completion time to 9 months (max)
2. Increase institutional satisfaction to 100%



2021 - PHASE 1

- Review and understand statutes and rules
- Develop forms for submission
- Identify deadlines within 12 months for submission, review, and decision
- Develop online comprehensive academic program review upload process

2022 - PHASE 2

- Automate process
- Improve forms based on feedback from institutions
- Identify "waiting" and other wastes and work with institutions, department, and board to reduce process time